

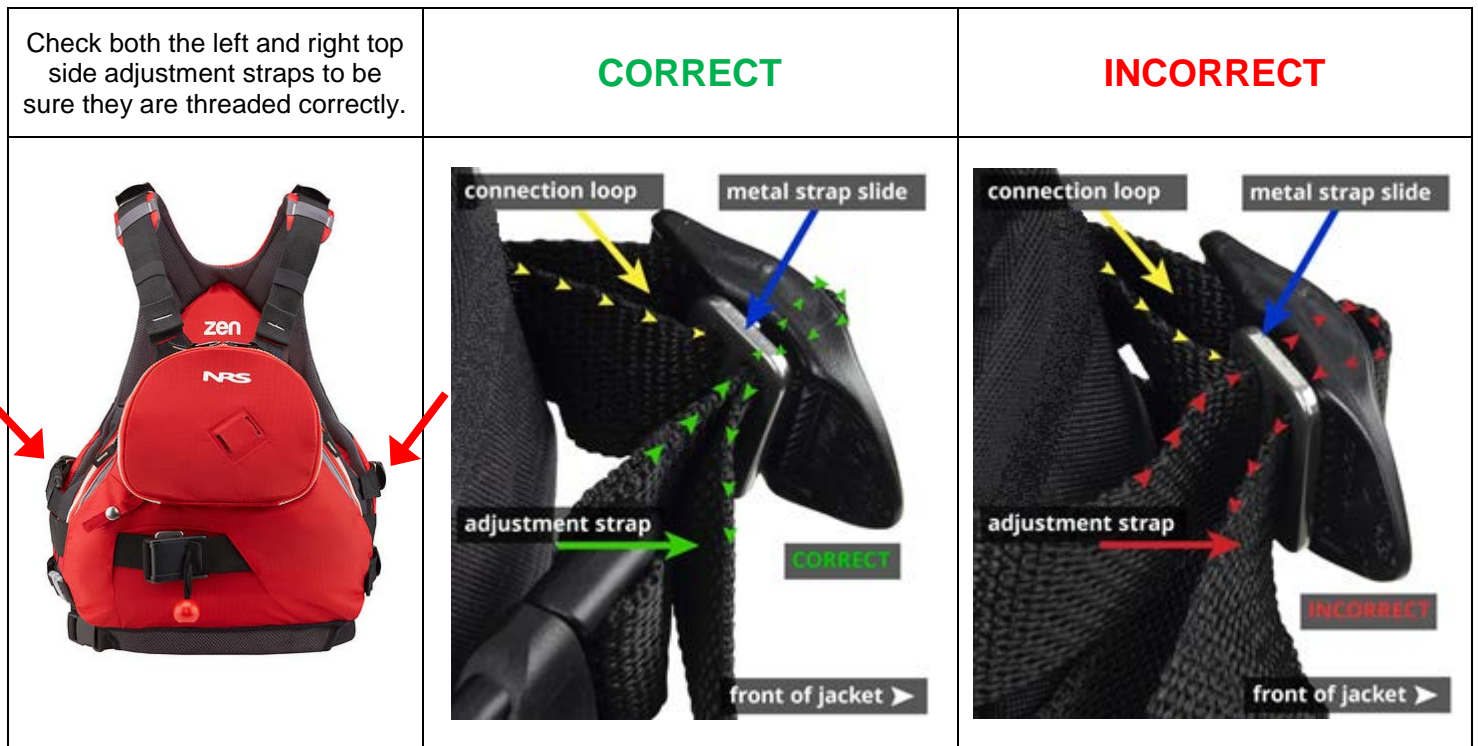
Public Notice

April 2018

NRS Zen Rescue Life Jacket (#40030.02)

We have discovered that a limited number of NRS Zen Rescue Life Jackets were manufactured with an incorrectly threaded top side adjustment strap. This prevents the strap from maintaining a safe, snug fit. These units should not be used, and they should be replaced as soon as possible. No accidents or injuries have been reported. We're making this announcement because your safety is our primary concern.

Most of the Zens were manufactured correctly. Use these photos and instructions to determine if your jacket needs to be returned.



If the top side adjustment straps on your NRS Zen Rescue Life Jacket are not threaded as pictured in the **CORRECT** image above, contact NRS to arrange for a replacement, refund, or credit toward purchase of another life jacket.

To determine if your jacket could be affected by this notice, please check the Lot Number. The inside back panel of the life jacket includes the **Model Name** (Zen), **USCG Approval Number** (160.064/4782/0), and **Lot Number**. Reference the following photo for the location of this information.



NRS Zen Life Jackets with the following **Lot Numbers** should be checked: 4170183, 4170188

Our customer service team will be happy to assist you via telephone or email. They are available weekdays from 6am to 6pm (PT), Saturday from 7am to 3pm (PT), and Sunday from 9am to 3pm (PT).